

The objective of **Productos Químicos Gonmisol S.A.** is to be recognized as a benchmark company in the marketing and distribution of chemical products. To this end, the company has established this Quality Policy. This will be a fundamental pillar for the implementation of the Quality Management System (QMS).

Our primary goal is to **obtain the full satisfaction of our customers** while taking into consideration the requirements and expectations of other stakeholders. This is the reason why it is a priority to market and distribute innovative and high-quality products.

All of this is framed in attending to the particular needs of each client and assuming a quick resolution of any incident. For this reason, we will offer products in terms of quality and proven effectiveness. Likewise, we consider **our employees and collaborators** as a fundamental factor. We are also committed to establishing and promoting this policy, focused on offering products to the Pharma Industry, Veterinary Industry, Cosmetic industry, Dietetic Industry, Food Industry, Agrochemical Industry, and Industrial sector, among others.

For all these reasons, we consider it essential to implement a **Quality Management System based on ISO 9001:2015** standards in all those requirements that our organization subscribes to.

We will achieve this commitment by:

- Informing all the organization's staff of the content of this Quality Policy, their functions within the company, and their contribution with their activities.
- Fostering a culture of continuous improvement and safety in a way that increases the effectiveness and efficiency of our organization's processes.
- Establishing and reviewing objectives and goals, with this Policy serving as the basis for their determination. Analysing the degree of compliance with the objectives set as a measure of the effectiveness and improvement of the QMS.
- Reviewing this Policy on an annual basis, orienting it towards continuous improvement.

The compliance with these guidelines is first and foremost a responsibility of management. Therefore, we are committed to providing staff with all the technical means and training necessary to comply with this Policy.